

A B S T R A C T

A client (10) transmits a service request signal to a Web server (20). The Web server which has received the service request signal generates an ID for each session, and transmits the ID to the client together with window information. The client then transmits input voice information to a voice processing server (30) together with the ID. The voice processing server which has received the voice information and the ID processes the voice information, and transmits the processing result to the Web server together with the ID. The Web server prepares information reflecting the voice processing result obtained by the voice processing server in correspondence with the ID from the voice processing server, and transmits the information to the client. Letting the client, Web server, and voice processing server share an ID for each session in this manner allows the server side to comprehend the relationship between the information downloaded from the Web server to the client and the voice information transmitted from the client to the voice processing server. As a consequence, even if the Web server and the voice processing server receive access from a plurality of clients, proper information reflecting the voice processing result can be downloaded.